



QUICKEN, QUICKBOOKS, AND MINT USERS

We're upgrading our online and mobile banking system on October 11, 2021. If you are a Quicken or QuickBooks user, this upgrade will require that you make changes to your Quicken or QuickBooks software, so please take action to ensure a smooth transition. Instructions are available below.

October 8, 2021

In Quicken or QuickBooks, a backup file and a final transaction download should be available by October 8, 2021. We recommend completing your final data download by this date since transaction history might not be available after the upgrade.

October 18, 2021

This is the action date for the remaining steps within the instructions below. You will complete the deactivate/reactivate steps of your online banking connection to ensure that you get your current Quicken or QuickBooks accounts set up with the new connection.

Instructions for updating your accounts

- Quicken – click [HERE](#)
- QuickBooks Desktop – click [HERE](#)
- QuickBooks Online – click [HERE](#)
- Mint – click [HERE](#)

Intuit services may be interrupted for up to 3-5 business days. Users are encouraged to download a QFX/QBO file during this outage. The following services may not work during the outage:

- Quicken Win/Mac Express Web Connect
- QuickBooks Online Express Web Connect
- Mint

Please carefully review your downloaded transactions after completing the instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions about the above information or recommend actions to take, please contact us at (281) 488-7070.