

Accessing Your Member Number

To kickstart your Wellby Digital Banking experience, you need to enroll as a new user by downloading the Wellby mobile app or visiting <https://secure.wellbyfinancial.com/enroll>. You only need to enroll once.

Be sure to have your existing member information ready as you enroll to avoid enrollment issues. The information you need to enroll is your **social security number, your JSC FCU member number, and the email address and phone number** associated with your JSC FCU account.

To avoid being locked out of enrollment:

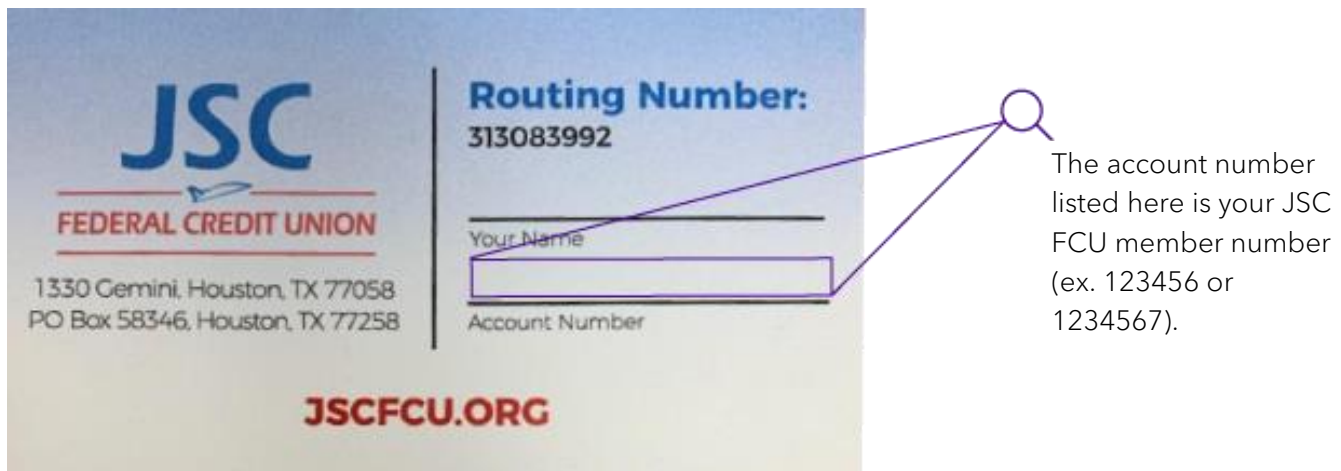
- Don't attempt to enroll more than four times.
- Don't attempt to log in to Wellby Digital Banking using your JSC FCU Digital Banking credentials; you need to create a new Wellby username and password.

Where can I find my member number?

You can find your member number on your account card or paper checks.

JSC FCU Account Card

You may have received an account card when you opened your JSC FCU account. The number listed in the "Account Number" field is your member number.



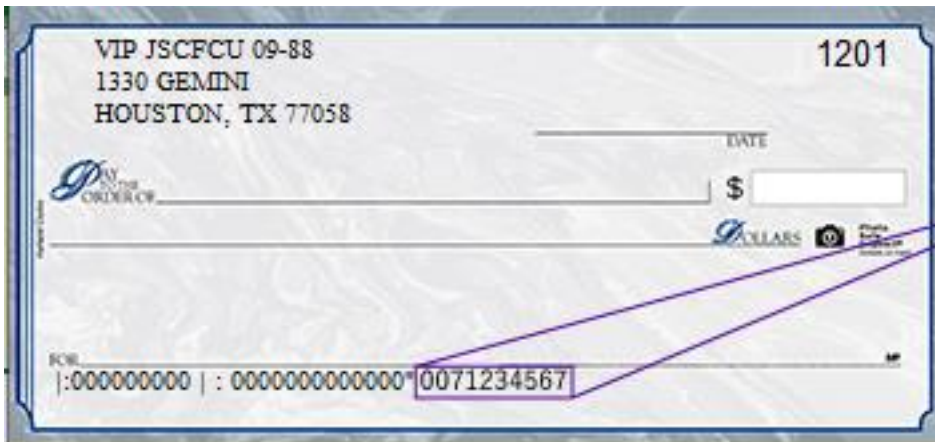
See page 2 for additional ways to locate your member number.

JSC FCU Paper Checks

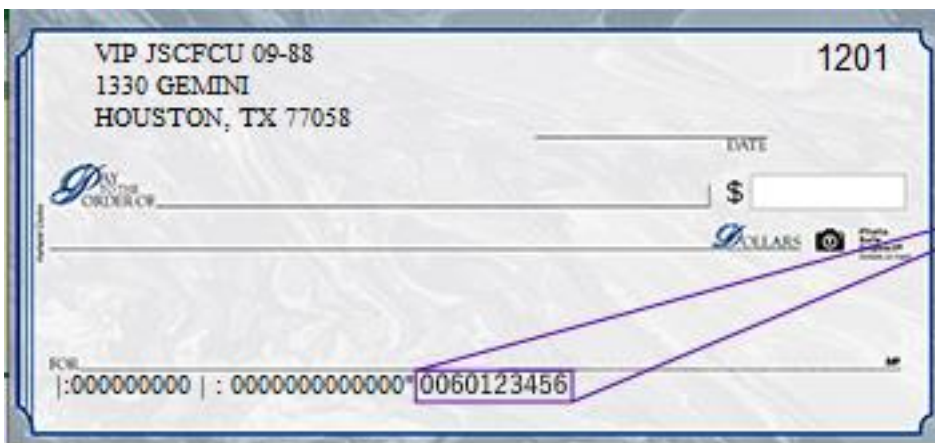
Remove the prefix 00X0 or 00X (ex. **0060**123456, **007**1234567). The remaining number is your member number (ex. 123456 or 1234567).

Our routing number is 313083992; this is not your member number or a part of your member number.

There is a four- or five-digit number that matches the check number; this is not your member number or a part of your member number.



Remove the prefix 007 from 0071234567. The remaining number is your member number: 1234567.



Remove the prefix 0060 from 00601234567. The remaining number is your member number: 1234567.